1) GENERAL TERMS

These terms and the transactions to which they apply (the "Agreement") set out all contractual terms relating to the sale of the specified products (the "Products"), except where INEOS has agreed in writing to any changes. For clarity, Customer’s standard terms of purchase do not apply. This Agreement is governed by Belgian law and the Belgian courts will have exclusive jurisdiction in relation to it, except where INEOS elects to bring proceedings in the country where the Customer is incorporated. The UN convention for the international sale of goods does not apply. No representation or undertaking shall be taken to have been given or implied from negotiations between the parties save as expressly stated in this Agreement, and neither party shall have any remedy in respect of untrue statements relied upon, unless such statements were made fraudulently, and the only remedies shall be for breach of contract. These terms apply between the buyer of Products as may be defined in the Agreement ("Buyer" or "Customer" or "Purchaser") and the seller of the Products as may be defined in the Agreement ("INEOS" or "Seller"). INEOS may assign any of its rights and/or obligations under this Agreement including pursuant to any receivable purchase arrangements or similar transactions.

The Customer hereby undertakes not at any time to divulge any of the terms of the Agreement or use any information in relation to INEOS’s business or any other information received from INEOS in relation to the Contract of a confidential or proprietary nature other than for the purposes envisaged by these terms.

2) DELIVERIES

INEOS will use reasonable endeavours to achieve delivery on time and in full (within a 0.5% weight tolerance being acceptable). INEOS will keep Customer informed of any material variation from agreed delivery times. Customer must provide what are, in INEOS’s opinion, proper, safe access and facilities to accept deliveries, and must reimburse any additional actual costs incurred by INEOS if INEOS suspend or refuse delivery where such access or facilities are not available or where unloading takes more than a reasonable time for a reason not attributable to INEOS. INEOS may inspect Customer’s facilities, if necessary, by entering Customer’s premises. Delivery to or by use of INEOS of any facilities does not constitute approval by or acceptability to INEOS. In case of deliveries which are subject to energy taxation, the customer is required to demonstrate to INEOS that the customer is qualified to make use of the tax suspension or tax exemption procedure by presenting a valid license. If the Customer is unable to present a valid license for the tax suspension or tax exemption procedure, Customer will repay any taxes INEOS has paid.

3) MEASUREMENTS

INEOS quantity and quality measurements taken at the point of loading will be stated in the invoice and shall be binding unless proved by Customer to be in error.

4) TRANSFER OF OWNERSHIP AND RISK

INEOS will retain ownership of the Products, to the fullest extent permitted by law, until payment for the relevant quantity is received by INEOS even if Customer has co-mingled the Products with other goods or processed (in which case INEOS will become co-owner of the goods). If payment for Products delivered is not received INEOS may in addition to its other rights under law enter Customer’s premises to recover the Products / co-mingled goods. If the Products / co-mingled goods are resold before the payment is completed, INEOS shall be entitled to the receivables for the purchase price. Risk in the Products shall pass to Customer as per the applicable incoterm. Definitions in ‘Incoterms 2020’ apply.

5) PRICE, PAYMENT

Unless otherwise agreed:
(a) the relevant price for the Products will be INEOS’s price applicable on the date of loading; INEOS may notify Customer at any time before the date of loading of a variance in price of the Products because of an increase in cost of manufacturing, acquiring, or delivering the Products. Within 2 days after receipt of INEOS’s notice, Customer may object to such variance in writing and request INEOS to maintain the original price or cancel its purchase order for the Products.
(b) full payment must be received (without deduction for set off or counter claim unless INEOS shall have given its prior written approval) when due by electronic funds transfer to the account nominated by INEOS in the currency specified on the invoice. Funds must be received no later than the due date on INEOS’s invoice document. Late payments bear interest at 10% per annum from the due date until actual receipt. Notwithstanding the foregoing, all invoices for interest shall also include a liquidated damages charge of €500 (being a genuine pre-estimate of loss for the additional work, including administrative work, induced by the delay in payment);
(c) if INEOS require, deliveries may be suspended until Customer provide acceptable security for payment or if any invoice is not paid when due, without prejudice to any other rights INEOS may have;
(d) quoted prices do not include any Value Added Tax (or its equivalent), or any other taxes or charges, if applicable. Customer must promptly provide INEOS on request all evidence required under local, national or EU laws to justify any request for exemption from VAT or other applicable taxes. Customer indemnifies INEOS against any tax, cost or penalty it may incur if the request for exemption is found not to be justified.
(e) Where the price is determined by a formula, and variable values are not known, the most recently applied price shall be used as an interim price with subsequent readjustment.

6) LIMITATION OF LIABILITY

No claims for compensation out of or in connection with the contract irrespective of the legal reason may be lodged by Customer – including those of a non-contractual nature – for any negligent breach of duty by INEOS unless such breach concerns duties that are essential contractual obligations. Essential contractual obligations are in particular principle contractual obligations to perform. Liability for breach of essential contractual obligations is limited to 100% of the value of the delivered product per incident, with an overall limitation per year of max. 100% of the annual contract value. In no case shall INEOS be liable for loss of production, loss of profit, loss of use or indirect and consequential damages and financial losses of Customer and/or Customer’s Affiliates. This exclusion of liability will not be valid for claims of injuries on life, body or health and claims due to gross negligence or willful misconduct on the part of INEOS and claims according to the Product Liability Act. This clause applies also to INEOS employees, officers and directors, INEOS Affiliates and vicarious agents.

7) WARRANTIES

INEOS warrants that it is able to pass ownership of the Products sold to Customer, that they will meet the relevant contractual specification at the point where risk passes to Customer, ALL OTHER CONDITIONS, WARRANTIES OR TERMS, EXPRESS OR IMPLIED (WHETHER BY STATUTE OR OTHERWISE) ARE EXCLUDED including as to quality, description or fitness for any purpose. INEOS refers to the published Material Safety Data Sheets regarding the Products. However, any information or advice from INEOS is given and accepted at Customer’s risk. Any suggestion or representation concerning any possible use of the Products and/or Services made by INEOS in any sales or marketing literature or in any response to a specific enquiry is given in good faith, but it is entirely for the Customer (and its customers) to satisfy themselves fully as to the suitability of the Products and/or Services for any particular purpose. No suggestion or representation relating to such possible use shall form part of the Agreement.

8) MAKING CLAIMS

Any claim for shortage, or damage in transit, must be made to INEOS in writing within 3 days of receipt of the Products. Any claim for non-conformity to specification must:
(a) be made without delay after Customer become aware of the non-conformity but no later than 40 days from delivery of the Products;
(b) in respect of Products which have been processed, be supported by reasonable evidence that the defect was not ascertained before processing.
Only differences in net weight or volume against invoiced quantity in excess of 0.5% per bag or bulk delivery, or 1% per drum, may be subject to quantity claims. Any claims not made as specified in this clause will not be valid. On acceptance of a Customers claim INEOS at its option will either: (a) replace such Products free of charge; or (b) refund the price of such Products; or (c) agree a reduced fee for such Products and this shall be the sole and exclusive remedy of the Customer in respect of such non-conformance with the Specification and in lieu of all rights and remedies the Customer may have. INEOS’s obligation under this clause will not apply where Products have been co-mingled or processed or incorrectly stored.

9) DUTY OF INSPECTION AND INFORMATION
The Customer commits to conduct appropriate testing of delivered product to ensure its quality and quantity immediately after delivery prior to processing or mixing. If Customer failed to inspect the product or omit to inform INEOS of any defect of the product immediately latest by 2 working days after realisation of the defect (even if a defect appears afterwards) the product is deemed accepted by Customer. In this case INEOS will not be held liable for any damages incurred by the Customer due to the product deviation unless the defect could not be detected by appropriate testing. If Customer realised a quality deviation all information, including test details, test results and product samples shall be sent to INEOS.

10) FORCE MAJEURE
“Force Majeure”, shall mean for example but not limited to: Act of god, explosion, flood, tempest, fire or accident, war or threat of war, riots, terrorist acts, sabotage, insurrection, civil disturbance or requisition, strike, lock-out, work stoppage or any other industrial action, labour dispute or union disturbance by a third party, or by employees of the Affected party (provided that the party affected by such event shall not be required to settle any strike, lock-out, work stoppage or any other industrial action, labour dispute or union disturbance on terms not acceptable to that party), Acts, restrictions, regulations, by-laws, prohibitions or measures of any kind on the part of any governmental, parliamentary or local authority; Import or export regulations or embargoes; plant breakdowns or plant disturbances, general shortages of raw material, energy, interruption of power supplies, fuel or transportation facilities, given, disturbances beyond the reasonable control of the party concerned, which renders it impossible or commercially impracticable for such party to perform its obligations under this Agreement (other than Customer’s obligation to make payment for product received).

An event of Force Majeure, shall release the affected party from such obligations for as long as and to the extent to which the event of Force Majeure impedes or prevents the performance of this Agreement in whole or in part. Neither party shall be liable for any loss or damage suffered or incurred by the other party arising from the first party’s delay in performing or failure to perform such obligations to the extent that and for so long as such delay or failure results from an event of Force Majeure.

Force majeure prolongs contractual deadlines and defers contractual dates by the duration of the Force Majeure plus an appropriate start-up period. INEOS shall not be required to acquire, by purchase or otherwise, additional quantities of Products from other suppliers or from any of its Affiliates, or otherwise supplement its available supply of Product. Available stock product of INEOS shall be allocated on a pro-rata basis (considering all delivery obligations of INEOS), provided always that INEOS shall not be required to breach any contract. A party being subject to an event of Force Majeure shall promptly notify the other party of the event and its expected duration. Customer’s obligation to pay for the Products delivered shall in no event be excused by Force Majeure.

11) INTELLECTUAL PROPERTY
By purchasing Products, Customer shall not obtain any rights to any intellectual property in or relating to the Products, including (without limitation) any trade marks, copyright, patents or rights in designs and, where such intellectual property is capable of registration, whether or not the same is registered.

12) ANTI-BRIBERY & CORRUPTION
The parties shall, and shall ensure that any Affiliates or persons engaged by or associated with either party in relation to this Agreement - including but not limited to directors, employees, contractors, subsidiaries, consultants, advisors, distributors and agents) shall, comply with all applicable laws, statutes, regulations, decrees, or official government orders and codes relating to anti-bribery and anti-corruption including but not limited to the UK Bribery Act 2010 and the US Foreign and Corrupt Practices Act (“Acts”).

The parties each undertake that no payments or transfers of anything of value which have the purpose or effect of public or commercial bribery, money laundering, extortion or other unlawful or improper means of obtaining or retaining business or business advantage shall be made, offered, given, authorised or promised to any person or entity (including, for the avoidance of doubt, any government official; any political party or official thereof; any candidate for political office; any other person, individual or entity at the suggestion, request or direction of or for the benefit of any of the above-described persons and entities) by it or any of its affiliates or persons engaged by or associated with it as listed above.

Each party undertakes that it: (a) will not do, or omit to do, any act that will cause or lead the other party to be in breach of either or both paragraphs above; (b) will notify the other party promptly of any request or demand for any improper financial or other advantage of any kind received from any person in connection with the performance of this Agreement; (c) if (requested), will assist the other party and any of its affiliates in complying with its obligations under this Section; (d) understands that any breach of this clause will amount to a material breach of this Agreement; (d) indemnifies the other party against any losses, liabilities, damages, fines, costs (including legal fees) and expenses incurred by, or awarded against, such other party as a result of any breach by a party of this clause.

13) TRADE COMPLIANCE
Customer warrants and represents that neither this supply of the Products nor any subsequent supply of the Products (or items into which Products have been incorporated) by Customer to a third party, shall place INEOS or its Affiliates in breach of any applicable export control or sanctions rules (including those of the UN, EU, UK and US). Customer shall not supply Products (or items into which Products have been incorporated) directly or indirectly to any jurisdiction that is subject of a Public Statement of the Financial Action Task Force. Customer’s failure to comply with this clause shall constitute a material breach of this Agreement. Customer shall indemnify INEOS against any losses, liabilities, damages, fines, costs (including legal fees) and expenses incurred by, or awarded against, INEOS as a result of any breach by Customer of this clause.

14) OTHER TERMS
Severability - If any term, clause, condition or part of these conditions is found to be illegal, invalid or unenforceable then that provision shall, to the extent required, be severed from these conditions and shall be ineffective without, as far as is possible, modifying any other provision or part of these conditions and this shall not affect any other provisions of the Agreement which shall remain in full force and effect.

Indemnity - Without prejudice to any rights or remedies implied by statute or common/ civil law or under any provision of these conditions or the Agreement, the Customer shall indemnify INEOS and keep INEOS indemnified in full against any and all losses, liabilities, costs, claims, demands, expenses and fees (including, but without limitation, legal and other professional fees), actions, proceedings, judgments awarded and damages suffered or incurred by INEOS arising out of or in connection with any and all acts and omissions of the Customer, its employees, agents or sub-contractors including, but without limitation, all acts and omission relating to the marketing, advertising and sale of the Products.

Waiver - No delay in exercising or failure to exercise any of the rights of either party arising from or in connection with the Agreement or these conditions shall operate as a waiver or release of that right. Any such waiver or release must be specifically granted in writing signed by the party granting it.

Notices - Notices under these conditions may be served personally or by recorded mail or email. Notices shall be deemed served (a) on delivery when delivered personally or by email (with delivery receipt); (b) two (2) days after mailing, provided the postage is properly paid and notice correctly addressed to the respective party at its registered office, or such other address as shall have been notified to the other party in writing.